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ASSISTANT COMMISSIONER FOR PATENTS
BOX PATENT APPLICATION
Washington, D.C. 20231

Attorney Docket No. 19852-000110US

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Box Patent Application
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Washington, D.C. 20231

By: Ron Anton

Submitted herewith for filing under 37 CFR 1.53(b) is the

- ☒ [X] patent application of
☐ [] continuation patent application of
☐ [] divisional patent application of
☐ [] continuation-in-part patent application of

Attorney(s)/Applicant Identifier: SCOTT L. WILLIAMS et al.

TECHNIQUES FOR MONITORING USER ACTIVITIES AT A WEB SITE AND FOR INITIATING AN ACTION WHEN THE USER EXITS FROM THE WEB SITE

This application claims priority from each of the following Application Nos./filing dates:
60/154,257, filed September 16, 1999, the disclosure of which is incorporated by reference.

Enclosed are:

- ☒ [X] 1 page of the Title Page
☒ [X] 18 page(s) of specification
☒ [X] 10 page(s) of claims
☒ [X] 1 page of Abstract
☒ [X] 11 sheet(s) of ☐ [] formal ☒ [X] informal drawing(s).
☒ [X] 2 pages of an Assignment Recordation Cover Sheet (in duplicate)
☒ [X] 3 pages of an Assignment of the invention to CustomerSat.com, Inc.
☒ [X] 4 pages of ☒ [X] signed ☐ [] unsigned Declarations & Power of Attorneys
☒ [X] 1 page of a verified statement to establish small entity status under 37 CFR 1.9 and 37 CFR 1.27 ☒ [X] is enclosed ☐ [] was filed in the prior application and small entity status is still proper and desired.

	(Col. 1)	(Col. 2)
FOR:	NO. FILED	NO. EXTRA
BASIC FEE		
TOTAL CLAIMS	41 - 20	= 21
INDEP. CLAIMS	7 - 3	= 4
<input type="checkbox"/> [] MULTIPLE DEPENDENT CLAIM PRESENTED		

* If the difference in Col. 1 is less than 0, enter "0" in Col. 2.

SMALL ENTITY

RATE	FEE
	\$345.00
x \$9.00 =	\$189.00
x \$39.00 =	\$156.00
+ \$130.00 =	
TOTAL	\$690.00

OTHER THAN SMALL ENTITY

RATE	FEE
	\$690.00
x \$18.00 =	
x \$78.00 =	
+ \$260.00 =	
TOTAL	

Please charge Deposit Account No. 20-1430 as follows:

- ☒ [X] Filing fee \$ \$690.00
☒ [X] Any additional fees associated with this paper or during the pendency of this application.
☐ [] The issue fee set in 37 CFR 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR 1.311(b)

- ☐ [] A check for \$ _____ is enclosed.
1 extra copy of this sheet is enclosed.

Respectfully submitted,
TOWNSEND and TOWNSEND and CREW LLP

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